Y NKONYENI NICIPALITY National KPA	RAY NKONYENI MUNICIPALITY				SPG FINAL SDBIP 2021-2022																						
	IDS			Management	Performance Measure/Indicator (Unit of Measure)		Baseline (Previous Year Actuals)			2021/2022 Targets								Amended Q4	P		nlo Einanaial	Amended					
	Strategic Objective IDF	Strategy		Measurable Objective/Output	measure	Amended Indicator		Unit of measure	Annual Target	Amended Annua Target	Q1	Amended Q1 Target	Q2	Amended Q2 Target	Q3	Amended Q3 Target	Q4	Responsible S	Responsible Section	Responsible Department	Financial Implication	Financial Implication	GUID No. W	ards	Portfolio of evidence	ce Amended Portfolio of Evidence	Reasons for amendments
Good Governance & Public Participation	To promote and uphold principles of good governance and legal compliance	To have IDP developed within statutory provision	P developed	5. r. upp 1. 1	Date IDP process plan approved by Council	N/A		Date	31-Aug-21	N/A	31-Aug-21	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Strategic Planning	SPG	N/A	N/A		Internal	Council resolution	N/A	N/A
			ory provisions	2022	Date final IDP approved	N/A		Date	31-May-22	N/A	N/A	N/A	N/A	N/A	N/A	N/A	31-May-22	N/A	Strategic Planning	SPG	50 000,00	N/A		Internal	Council resolution	N/A	N/A
		To have IDP	P developed		Date final ward based plans approved	N/A		Date	31-May-22	N/A	N/A	N/A	N/A	N/A	N/A	N/A	31-May-22	N/A	Strategic Planning	SPG	100 000,00	N/A		Internal	Council resolution	N/A	N/A
				Number of review reports submitted to EXCO by 30 June 2022	No. of quarterly performance review reports submitted to EXCO	N/A		Number	4	N/A	1	N/A	1	N/A	1	N/A	1	N/A	Performance Monitoring & Evaluation	DSPG	N/A	N/A		Internal	Minutes of EXCO	N/A	N/A
		To produce a	a credible ort	All annual report processes finalised and report adopted by 31 March 2022	Date Annual Report adopted by Council	N/A		Date	31-Mar-22	N/A	N/A	N/A	N/A	N/A	31-Mar-22	N/A	N/A	N/A	Performance Monitoring & Evaluation	SPG	N/A	N/A		Internal	Council resolution	N/A	N/A
Municipal Transformation and Organisational Development	uman resource levelopment	assists youth	hat municipality th with further developments	Number of programmes facilitated aimed at	No. of interns/ inservice training students within municipality	N/A		Number	20	N/A	N/A	N/A	N/A	N/A	N/A	N/A	20	N/A	Youth	SPG	1 500 000,00	N/A		All	Salaries Print out/ List of Students	N/A	N/A
Local Economic Development	To facilitate participation of youth in governance	and rewards	s excellence ious initiatives	students by 30 June 2022	No. of Young Entreprenuers funding programme held (SMMEs)	N/A		Number	10	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	N/A	Youth	SPG	700 000,00	N/A		All	Final List of approved SMME's	N/A	N/A
Good Governance & Public Participation	To promote human rights and social upliffment of vulnerable groups and address moral regeneration need	(vi)		ls Number of projects implemented to assist	No. of schools that benefitted from sanitary dignity programme	N/A		Number	10	N/A	N/A	N/A	5	N/A	5	N/A	N/A	N/A	Special Programmes	SPG	R 65 000.00	N/A		All	Proof of receipt of schools/ Invoice	N/A	N/A
		improved education a			No. of schools that benefitted from the Dress a Child Campaign	N/A		Number	15	N/A	N/A	N/A	N/A	N/A	15	N/A	N/A	N/A	Special Programmes	SPG	R400 000.00	N/A		ALL	Proof of receipt by schools/ Invoice	N/A	N/A
			n and lives of arners	vulnerable groups by 30 June 2022	No.of Elderly/ Luncheon clubs benefited from Nutriotional support and walking devices	N/A		Number	2	N/A	1	N/A	N/A	N/A	1	N/A	N/A	N/A	Special Programmes	SPG	R100 000.00	N/A			Attendance Register/ Invoice	N/A	N/A
	To promote a culture of participatory democracy		ialogue with		No. of ward functionality reports submitted to CoGTA	N/A		Number	4	N/A	1	N/A	1	N/A	1	N/A	1	N/A	Public Participation	SPG	N/A	N/A			Functionality report	N/A	N/A
				To ensure there is effective and open	No. of Ward Committees established	New indicator		Number	N/A	36	N/A	N/A	N/A	N/A	N/A	36	N/A	N/A	Public Participation	SPG	N/A	N/A			N/A	Ward Committee Database	The covid level adjustment allo social gatherings.
			te a culture of ory democracy		No. of Mayoral Izimbizo held	New indicator		Number	N/A	7	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	Public Participation	SPG		R400 0000 .00			N/A	Public Notice and/or Attendance register	The covid level adjustment allow social gatherings.
Good Governance & Public Participation		To ensure ef	effective internal	Facilitate processes to manage media and communication tools during 2021 - 2022	No. of Isigcawu newsletter publications	N/A		Number	4	N/A	1	N/A	1	N/A	1	N/A	1	N/A	Mayoralty & Communications	SPG	300 000,00	N/A		ALL	Copy of the published Newsletter	N/A	N/A
	To promote and safeguard the municipal brand	communication	tion		No. of confirmed Mayoral Radio slots for RNM	N/A		Number	11	N/A	3	N/A	2	N/A	3	N/A	3	N/A	Mayoralty & Communications	SPG	1 800 000,00	N/A		ALL	Copy (Audio) of the recordings of the interviews	N/A	N/A
		of the munici	nat the image cipality is hrough effective		Date mayoral welcoming roadblock held	N/A		Date	15-Dec-21	N/A	N/A	N/A	15-Dec-21	N/A	N/A		N/A	N/A	Mayoralty & Communications	SPG	50 000,00	N/A		ALL	Report to portfolio committee	N/A	N/A
Municipal Transformation and Organisational Development					No. of monthly customer service centre analysis reports submitted	N/A		Number	10	N/A	3	N/A	2	N/A	2	N/A	3	N/A	Customer Care	SPG	N/A	N/A			Report to portfolio committee	N/A	N/A
	organisation with improved performance) To come "	To ensure that the		No. of monthly reports submitted to Service Delivery Cluster Committee	N/A		Number	8	N/A	2	N/A	2	N/A	2	N/A	2	N/A	Customer Care	SPG	N/A	N/A			Minutes of the Service Delivery Cluster Committee	N/A	N/A
		customer sei operating eff	ervice centre is		Date Customer Care Policy	N/A		Date	31-Mar-22	30-Jun-22	N/A	N/A	N/A	N/A	31-Mar-22	Remove	N/A	30-Jun-22	Customer Care	SPG	N/A	N/A			Council resolution	N/A	Delays due to committees apporthe policy goes to many comm before approved by Council.
ood Governance & ublic Participation	To promote a culture of participatory democracy	0	į	Number of projects implemented to enhance customer relations by 30 June 2022	Customer satisfaction survey	Remove		Number	30-Jun-22	N/A	N/A	N/A	N/A	N/A	N/A	N/A	30-Jun-22	Remove	Customer Care	SPG	N/A	N/A			Council resolution	Remove	Resolution was taken to condu Customer Care Survey in 2024 was conducted in 2021.